

Job Opportunity:

WAITER/WAITRESS

Location:

Hersonissos, Heraklion, Crete

Company:

Belvedere Royal Imperial Resort

Employment Type:

Full-time

Job Category:

Seasonal Staff

Position Overview

Belvedere Royal Imperial Resort is seeking a courteous and responsible **Waiter/Waitress** to join our dining service team. The ideal candidate will contribute to a positive hospitality experience by offering excellent service and professionalism.

Key Responsibilities

- Welcome and serve guests, take orders with politeness, accuracy, and professionalism
- Manage table reservations and seating arrangements
- Maintain cleanliness and organization in the dining area
- Handle and resolve guest complaints or requests effectively and promptly
- Collaborate with the kitchen and other departments to ensure smooth service flow
- Comply fully with food hygiene and safety standards (ISO, HACCP), including regular checks and staff training
- Promote a positive, organized, and professional work environment that encourages teamwork and efficiency
- Communicate and coordinate daily with other hotel departments to address issues and ensure high-quality guest service

Required Qualifications

- 1–2 years of experience in a similar role in 4★ or 5★ hotels
- Degree in Hospitality, Tourism, or related studies
- Excellent knowledge of English (knowledge of an additional language is a plus)
- Solid understanding of HACCP / ISO food safety standards
- Strong problem-solving and complaint-handling skills
- Excellent communication skills, professional appearance, politeness, and team spirit
- Ability to multitask and work efficiently under pressure
- High attention to detail and cleanliness

What We Offer

- Competitive salary package
- Complimentary meals during shifts
- Transportation to/from Heraklion for staff
- Ongoing training and development opportunities
- A professional and friendly work environment with a strong team culture

Apply now by sending your CV to: hr@belvedereresort.com